DEPARTMENT OF HEALTH & HUMAN SERVICES



National Institutes of Health Bethesda, Maryland 20892 http://www.nih.gov

Mr. Rich De Rosa, MTE

Rich, just a quick note of our satisfaction with the Max 2100. The install was professional, out of the way of our daily operations and without any interruptions to the printing subsystems.

As you know, for too many years we struggled to try to keep the paper dust, toner and issues related to paper flow in an 'open' room data center. We 'struggled' even after the installation of your competitor's equipment; it just didn't do the job.

Now, with the MTE gear, the environment in the data center is cleaner and healthier, there are fewer equipment problems and our users are receiving a better product.

From all of us at the National Institutes of Heath/CIT Computer Center, thanks.

Elgin M. Etchison
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